



# STRATEGIC PLAN





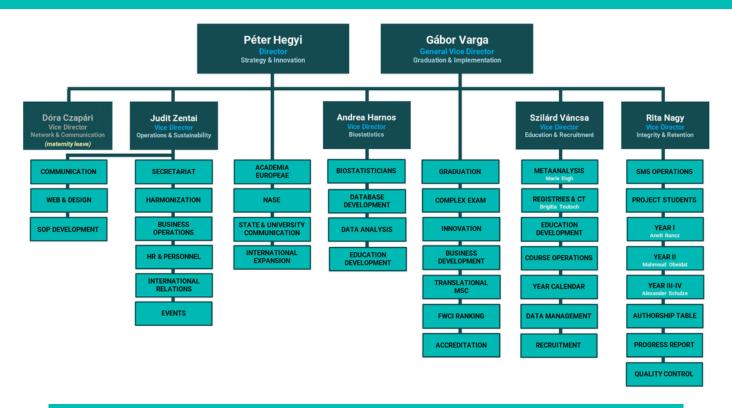
# prepared by **PÉTER HEGYI**

(based on the 26-28 January 2024 Villány brainstorming session - altogether 687 proposals received)





# **NEW ORGANIGRAM**



#### I. CHANGE OF ORGANIZATIONAL UNIT

#### 1. NEW STRUCTURE AND ORGANIGRAM

- A. New organigram
- B. Task-based definition / Separation of Vice Director positions
- C. Making contractual positions continuous
- D. Developing a closer, more transparent relationship with NASE
- E. Optimization of meetings: can only be organized with an agenda and memo; there must be a crystal-clear purpose and outcome.

#### **II. MAIN OBJECTIVES**

# 1. STRENGTHENING THE OPERATIONAL SYSTEM OF THE OFFICE (immediately)

- A. Documentation and follow-up of incoming and outgoing documents
- B. Development of SOPs about standard, repetitive workflows
- C. Developing procedures for continuous economic monitoring
- D. Setting up rules for internal and external communication

## 2. ONLINE / MOODLE / EDUCATION DEVELOPMENT (continuous)

- A. Continuous recording of new educational videos (Szilárd Váncsa)
- B. Developing a specific solution user-friendly interface (Andrea Harnos)
- C. New website structure (Attila Márta)

#### 3. QUALITY NETWORK EXTENSION

(Gábor Varga) (Spring 2024)

- A. Recruitment strategy for Supervisors (Gábor Varga NAT, Alex Schulze INT, Viktória Barna AE)
- B. Audio-Video & Hardware-Software (Judit Zentai, Attila Márta)
- C. NASE-TMF-SU-CTM integration (Péter Hegyi)
- D. Soft skill videos (Szilárd Váncsa NASE)
- E. Hard skill (clinical) videos (Szilárd Váncsa NASE)
- F. Hard skill (basic) videos (Zsuzsa Helyes NASE)
- G. Alumni (Judit Zentai)

# III. STRATEGY & INNOVATION (Péter Hegyi)

# 1. ESTABLISHMENT OF AE-SU-TMF WORKING GROUP (Viktória Barna)

#### A. Recruitment of AE members

- i. Through AE members
- ii. Via SCOPUS
- iii. GOOGLE SCHOLAR

#### **B.** Conducting the election of AE members

i. Through AE CVS

#### C. Incorporating AE professional groups into Group/Zoom meetings

(Marie Engh, Viktória Barna)

- i. Coordinated by AE-EUROSTAT leader
- ii. In the fields of cardiology, gastroenterology, etc.
- iii. ITAB, inclusion of Supervisors
- iv. Involvement of SMAs and SMEs

#### D. Organization of AE ZOOM meetings





#### 2. AE-EUROSTAT-AETM WORKING GROUP

(Marie Engh, Viktória Barna)

- A. Creating SOPs (SM+)
- B. Organizing meetings
- C. Interpretation and management of microdata query
- D. Insertion into a calendar
- E. Cooperation with the INT NETWORK group
- F. Cooperation SMAs and SMEs
- G. Cooperation with the STAT team
- H. Cooperation with AE members
- I. Development of project follow-up

### 3. SEMINAR LECTURES – NASE PROGRAM (Judit Zentai)

#### A. Organization of Seminar Lectures

- i. Communication with NASE
- ii. Providing video footage recording
- iii. SU NASE CTM harmonization

#### **B.** Government professional communication

- i. HUN-REN
- ii. Ministry of Culture and Innovation
- iii. Ministry of Foreign Affairs and Trade
- iv. Tempus Foundation
- v. MOL Foundation
- vi. State Secretariat for Health institutional resident bonus (Péter Nyirády)

# C. International university expansion & communication (Viktória Barna)

- i. Seeking for possible new universities
- ii. Marcel Pop (already existing connections)
- iii. Ambassadors
- iv. CUHK
- v. Cold calls



# IV. GRADUATION & IMPLEMENTATION (Gábor Varga)



#### 1. COMPLEX EXAM 2024

- A. Written Test (Szilárd Váncsa)
- B. Program Plan (Alex Schulze)
- C. Chairs (Rita Nagy)
- D. Administration (Alex Schulze, Secretariat)

#### 2. COMPLEX EXAM 2025

- A. Written Test (Szilárd Váncsa)
- B. Program Plan (Mahmoud Obediat)
- C. Chairs (Rita Nagy)
- D. Administration (Mahmoud Obediat, Secretariat)

#### 3. GRADUATION

- A. Proactivity and consultations
- B. PhD submission quality and administrative control
- C. Progress Report 7 (home defense)
- D. Progress Report 8 (PhD defense)

#### 4. SUPERVISORS

- A. Administrations
- B. Eligibility and acceptance

#### 5. BUSINESS PLAN

- A. Finance plan development
- B. Finance operations
  - i. Hungarians/EU (80-20 / 50-50 / 20-80)
  - ii. EU-bilaterals (10 2.5 1.25 1.25 euros = 15.0 euros)
  - iii. Non-EU (year I-II: 20 20; year III-IV: 10 10; 50% for SU)
  - iv. MD/PhD special see later



#### 6. REPLACING PÉTER HEGYI

- A. Vice Rectors meeting
- B. Doctoral Council
- C. University meetings
- D. Others

#### 7. INDIVIDUAL MSC DEGREE

(Gábor Varga)

A. Program Plan (Marie Engh)

#### 8. MSCA COFUND & H2020

(Vikitória Barna)

A. MSCA COFUND application update and resubmission (July 2023 – Feb 2024)

#### 9. RANKING CITATION FOLLOW-UP

(Spring 2024)

A. Citations (FWCI), with Péter Szluka - year-by-year follow-up

#### 10. MONEY RISING

- A. Church
- B. Ministries (Marcel Pop)
- C. Industry collaboration (Richter, etc.)

# V. OPERATION & SUSTAINABILITY | VI. NETWORK & COMMUNICATION (Judit Zentai) (Dóra Czapári)

#### 1. SECRETARIAT STRUCTURE

(Judit Zentai) (1 April)

- A. Recruitment to strengthen the secretariat staff, including:
- B. Only Quality People (OQP) strategy = terminating the employment of employees with less than 3 months of brilliant performance
- C. Recruitment of an additional secretarial assistant (4+1)

# 2. HARMONISATION OF ECONOMIC TASKS (1 April)

Planning the performance and the follow-up of economic tasks:

- A. Preparation of the next year's economic plan
- B. Mid-year budget monitoring
- C. Year-end budget closure

#### 3. OPERATING SOFTWARE SUPPORT

(continuous)

Introduction of courses and training to increase the efficiency of work, in particular in the following areas:

- A. ChatGPT
- B. DeepL
- C. Tracking software
- D. Introduction of time management





#### 4. SU INTEGRATION

(Judit Zentai) (Spring 2024)

CTM's introduction to the Rectoral and Doctoral boards, personal communication

#### 5. SOP DEVELOPMENT

(Dóra Czapári) (1 April)

- A. Developing a procedure for Directorate support in the following areas:
  - i. E-mail management
  - ii. Convening management meetings
  - iii. Sending memos of management meetings
  - iv. Preparing memos for external meetings
  - v. Preparing economic plans
- B. Develop Secretariat SOPs in the following areas:

i. Coordination of secretarial staff, task-based division of duties

ii. Developing coordination within and outside the university

iii. Preparing memos

- C. Development of SOPs for Deputy Directorates:
  - i. For all areas (Vice Directorates)
- **D.** Development of SOPs within the CTM:
  - i. Provide one e-mail address (feedback within 24 hours)
  - ii. Common CTM calendar
  - iii. Common discussion time (after EXCO)
- E. Development of SOPs outside the CTM:
  - i. SU Vice Rector
  - ii. Liaising with different departments of the SU
  - iii. With external parties and institutions (NASE, TMF, PTE, PBI)



#### **6. EVENT COORDINATION**

(Judit Zentai)

- A. CTM social events
- B. CTM Opening
- C. CTM Xmas
- D. CTM Brainstorming
- E. Progress Reports
- F. Cultural month (connection with SU students appointed before the year)



# 7. WEB INTERFACE SIMPLIFICATION (Attila Márta)

- A. Easy click access
- B. NASE-TMA-SU-CTM planning and interconnection
- C. Vision Mission Goals
  - i. Simplification of the website
  - ii. Ensure quick accessibility
- D. Educational materials
  - i. Providing access from the TMF and SU websites
  - ii. Launching webinar series (Dezső Csupor, TM)
- E. Conference video and image materials
  - i. Providing access from the TMF and SU websites
- F. Feedback management
  - i. In accordance with other groups

#### 8. DESIGN

(Viktória Kocsis)

A. NASE – SE new joint logo (blue-gold coloured)

#### 9. HARMONIZATION OF PRESS RELEASES

- A. Newsletter
- B. SU press about major events
- C. SU press about scientific results
- D. Journalistic relations, news editing (Emese Szabó)
- E. NASE (Ágnes Bittera)

#### 10. DEVELOPMENT OF AN HR QP (QUALITY PERSONNEL) START-UP PROGRAMME (Judit Zentai)

- A. Development of a CTM Loyalty Programme (30 December)
  - i. Overview of the previous programme
  - ii. Designing a new programme
  - iii. SZÉP card
- B. Development of TÉR (1 November)
  - i. Review of previous programme
  - ii. Designing a new programme
- C. Development Career path (from Secretariat to Director) (1 November)
  - i. Review of previous programme
  - ii. Designing a new programme
- D. Office well-being program
  - i. Development

### THE EXIT INTERVIEW PROGRAMME **METHODOLOGY**

- A. SMP, SMS, SMA, SME
- B. Statisticians
- C. Office

#### 12. INCREASING TRANSPARENCY AND SIMPLIFYING COMMUNICATION BETWEEN PERSONS AND CENTRES

(Dóra Czapári)

- A. PTE-SZTE-TMA-NOBEL communication (continuous) i. Clarifying tasks
- B. Development and introduction of retention program (Judit Zentai, Rita Nagy) (30 December)
  - i. Everyone needs motivation (intrinsic extrinsic) have a questionnaire?
  - ii. Block demotivation (awerness program)
    - · lack of feedback
    - conflicts
    - lack of appreciation
    - · slow-fast promotion







- iii. Overloaded a critical point
- iv. HR follow up of employes
- v. Performance evaluation system
- vi. Employee development
- vii. Reintegration packages
- viii. Loyalty program
- ix. NEW employe package
- x. Face to Face conversations

#### 13. CONTINUOUS UPDATING OF SOCIAL MEDIA

(Dóra Czapári)

A. Campaign implementation (Facebook, Instagram, Youtube, Twitter, Linkedin, TikTok)

# 14. DEVELOPMENT OF START UP PACKAGE (continuous)

- A. For New international students
- B. Communication with NKI team Marcel Pop
- C. Help for modifying residency plan (Rita Nagy, Veronika Lillik)

# VII. EDUCATION & RECRUITMENT (Szilárd Váncsa)

#### 1. RECRUITMENT

(Anett Rancz, Alex Schulze) (Spring 2024)

#### Aim to achieve 2x oversubscription for state scholarship places

- A. Rules and Regulations MD/DMD/MSc/PhD Finance
  - i. Bilateral
    - Program fee: 20.000 EUR / academic year
    - Application fee: 9.000 HUF

#### ii. PhD

- Program fee: 20.000 EUR / academic year
  (50% discount for students who studying or graduated from SU)
- Application fee: 75 EUR / person or / 750 EUR group

#### iii. Build the basics

- Program with no English course: 10.000 EUR / year
- Program with Threshold English course: 15.000 EUR / year
- Program with Breakthrough English course 30.000 EUR / year
- Application fee: 75 EUR / person or 750 EUR / group

#### iv. Expert

- Program fee: 20.000 EUR / academic year
- Application fee: 75 EUR / person or 750 EUR / group

#### v. Hybrid PhD

- Scholarship amount: 140.000 HUF for Year I-II; 180.000 HUF for Year III-IV
- Application fee: 9.000 HUF

#### vi. MD/DMD/PHARM-PhD

- Program fee: 10.000 EUR / academic year
- Application fee: 75 EUR / person



- **B.** Compilation of recruitment material (Anett Rancz) (28 February)
  - i. Compilation and update of slide series
  - ii. Compilation of PDF materials
- C. Recruitment network (ambassador) (Alex Schulze) (Spring 2024)
  - i. Foreign priorities
    - Slovak-Czech (Péter Jenő Hegyi, Petrana Martinekova)
    - Romanian (Stefania Bunduc, Anett Rancz)
    - Leuven-Munich-NYU (Péter Hegyi)
    - Hamburg (Alex Schulze)
    - CUHK (Péter Hegyi, Xinyi Cindy Qian)
    - China (Xinyi Cindy Qian)
      - Chinese language materials
    - Uniwell (Szilárd Váncsa)
    - SE Alpár Alán (Gábor Varga, Alex Schulze)

#### ii. Foreign other

- International ambassadors (Alex Schulze)
  - Their own country
  - · SE international community
  - PTE-SZTE-DE international community
- Faculties (Gábor Varga)
  - Graduation (Gábor Varga)
  - MD/PhD (Alex Schulze)
  - Basic departments
  - Clinical departments
- Information towards the Universities
  - E-mails (Viktória Barna)
  - ORPHEUS (Gábor Varga, Viktória Barna)

#### iii. Hungarian general

- Half of the institutes BASIC CLINICAL (Gábor Varga)
- Half of the students (supervisors)
- Visit the clinics where the students came from (Szilárd Váncsa)
- Visits the clinics from which students have not yet come (Gábor Varga)
- Hospitals (finding hospital liaisons already recruited students)

#### D. Hospital visits (31 March)

- i. Identification of large-volume hospitals (Dóra Czapári, Péter Hegyi)
- ii. Where students came from (Dóra Czapári, Péter Hegyi)
- iii. Here students have not yet come from (Dóra Czapári, Péter Hegyi)

#### E. Webinar (3 April)

- i. In English (Péter Hegyi)
- ii. Webinar promotion with EU and non-EU partners (Viktória Barna)
- F. Company visits in the framework of a recruitment campaign (continuous)
  - i. Supervisors's tasks
- G. Strategy for PTE/SZTE/DE/ÁTE to facilitate their accession to the Programme (continuous)
  - i. Invitation to progress reports (Rita Nagy)

#### H. Targeted online advertisement

i. Strategy and financial plan



#### 2. CALENDAR

(Szilárd Váncsa) (31 April)

A. Year 2024/2025 development

#### 3. CREDIT HARMONIZATION

(Szilárd Váncsa)

- A. Clear credit descriptions (Year I-II)
- B. Neptun
- C. Credit check (QR codes)

#### 4. REGULAR PHD COURSES

(Szilárd Váncsa)

- A. All course should have slides + transcript
- B. Harvard materials check for implementation
- C. Lecturers appointment
- D. Lecturers quality control
- E. Courses feedbacks
- F. Recordings harmonization (NASE)
- G. Financial follow ups



- A. Facilitators game etc.
- B. Practice with rebeca

#### 6. META-ANALYSIS

(Marie Engh, Anett Rancz) (Spring 2024)

- A. Education material development
- B. Quality control
- C. Follow-up





#### 7. REGISTRIES - CT

(Brigitta Teutsch, Isabel Pinto) (Spring 2024)

- A. Education material development
- B. Quality control
- C. Follow up

#### 8. WINTER - SUMMER COURSES

(Szilárd Váncsa, Bianca Golzio) (Spring 2024)

- A. Winter Summer School BASIC programs
  - i. In case of in-person participation:
    - 12 (0) -25 participants: 1.600 0 EUR / person
    - 25-40 participants: 1.500 EUR / person
    - 41-60 participants: 1.400 EUR / person
    - 61 or more participants: 1.300 EUR / person
  - ii. 20% discount in case of online participation
  - iii. +20% in case of a different time period (in case of 12+ participants)
- B. Winter Summer School ADVANCED programs
  - i. In case of in-person participation:
    - 12 (0)-25 participants: 2.400 EUR / person
    - 25-40 participants: 2.200 EUR / person
    - 41-60 participants: 2.000 EUR / person
    - 61 or more participants: 1.800 EUR / person
  - ii. 20% discount in case of online participation
  - iii. +20% in case of a different time period (in case of 12+ participants)



#### 9. SUPERVISORS COURSE

(Péter Hegyi, Szilárd Váncsa)

- A. Development
- B. Start (September 2024)
- C. Financial plan
- D. Online and in person

#### 10. SMS COURSE

(Szilárd Váncsa, Rita Nagy)

- A. Spring Course
- B. Late August Course
- C. Graduation celebration for new SMSs (opening ceremony)
- D. Meta-booster training for SMSs (Andrea Harnos)

#### 11. METABOOSTR

(Szilárd Váncsa, Gábor Varga, Viktória Barna, Alex Schulze)

Δ Rules

#### 12. DEVELOPING UNIFORMIZATION IN EDUCATION AND RESEARCH

(Szilárd Váncsa)

- A. SOP for project meeting
- B. SOP for group meetings
- C. SOP for class meetings
- D. SOP for progress reports

#### 13. REGISTRY MANAGEMENT GROUP

(Brigitta Teutsch, Vivien Vass, Richárd Farkas) (continuous)

- A. Goal
  - i. Checking the input data of new TM registries
  - ii. Development of a research administrator training for registries
  - iii. Developing a process for receiving data from other registeries
- B. Campaign (Brigitta Teutsch, Alex Schulze)

# 14. ECDMS SERVICE DEVELOPMENT (continuous)

- A. Separation of proceses, pricing restructuration
  - i. PDFs to be updated
- B. ECDMS costs, payments monitoring
  - Launching contracts, coordinating payments (with legal team)
  - ii. Monitoring of payments

# 15. ECDMS 3.0 DEVELOPMENT (continuous)

**A.** Separation and simplification of processes.

In this context, the following options should be developed:

- i. Possibility to modify each register separately
- ii. Simplification of common fields
- iii. Possibility to customize the number of pipes
- iv. Delete unused registers, transfer data, save biosamples



- B. Development of short-term improvement options:
  - i. Register launch
  - ii. Multifactor authentication
  - iii. Development of queries, data export functions
  - iv. Development of an online medical record
  - v. Medsol two-way integration solution
- **C.** Development of medium-term improvement options:
  - i. Development of a data access request form within the system
  - ii. Extract transform load
  - iii. Incorporate data analysis program for LIVE tracking (with Stat group)

### 16. CLINICAL DATA MANAGEMENT (continuous)

A. Unit of Zsolt Bagyura



# VIII. INTEGRITY & RETENTION (Rita Nagy)

#### **1. SMS**

(Spring 2024)

- A. Rules and Regulations (1 March)
- B. Coaching system
- C. Recruitment (1 April)
- D. Quality control
- E. Weekly operation managment
- F. Retention / introduction package
  - i. Lecturers
  - ii. Teach them publication benefits,
  - iii. Have a closing course
  - iv. Supervisors for project students
  - v. Offer conference reg (?)
  - vi. Offer international possibilities (post doc)

#### 2. PROJECT STUDENTS

(Bianca Golzio)

- A. Follow up
- B. Operations

#### 3. YEAR I

(Anett Rancz)

- A. Recruitments
- B. Entry interview organization
- C. Monitoring Weekly Attendance & Progress (QR codes 1w)
- D. Communication between YEAR I and CTM
- E. Operational management of progress reports I IV
  - i. 1 compulsory questions
  - ii. Wine/best questioners
- F. Hints and Tips





#### 4. YEAR II

(Mahmoud Obeidat)

- A. 2 weeks compulsory program
- B. Monitoring Weekly Attendance & Progress (QR codes 2w)
- C. Communication between YEAR II and CTM
- D. Operational management of progress reports V-VI

#### 5. YEAR III-IV

(Alex Shulze)

- A. 1 meeting/month (agregated groups)
- B. Monitoring progress

#### **6. AUTHORSHIP TABLE**

(Rita Nagy)

- A. Rules and Regulations
- B. MEC extra possibilities (Super supervisors)
- C. Year I
- D. Year II
- E. Year III-IV

### 7. SUBMISSION QUALITY CONTROL (Rita Nagy)

- A. Operated by SMSs
- B. First two journals D1 check (by SMSs)

#### 8. REVISION QUALITY CONTROL

(Rita Nagy)

A. Operated my SMAs

# 9. PROGRESS REPORT CHAIRS APPOINTMENTS (Rita Nagy)

- A. Progress I Close to Budapest
- B. Progress II From Hungary
- C. Progress III Field leaders
- D. Progress IV Institution leaders
- E. Progress V Society leaders
- F. Progress VI International



# IX. BIOSTATISTICS (Andrea Harnos)

### 1. OPTIMISING CURRENT OPERATIONS (continuous)

#### A. Professional tasks

- i. Develop monthly contacts with SMSs and students
- ii. Finalise the structure/agenda of the statistical group and get it approved
- iii. Establish a transparent monitoring system for projects
- iv. Add online statistical trainings
- v. SMS, SMA, SME advanced training

#### B. Team tasks

- i. Team unit continuation
- ii. Introduce social programmes (online coffee, etc.)
- iii. Full-time stat positions

#### C. Salary

i. Project-based payment (1/3 (basic) - 2/3 (project)

#### 2. IMPROVING THE PROFESSIONAL SKILLS OF THE STATISTICS TEAM (continuous)

#### A. Organisation of internal courses

- i. Organizing the education of seniors
- ii. Using foreign education material
- iii. Inviting lecturers from other countires

#### B. Development of methodology (creation of a PhD group)

- i. Development of new methodology
- ii. Publication of new methodology
- iii. Implementation for policy makers 3D



#### 3. CREATE STATISTICAL PROTECTED TIME FOR SE **EMPLOYEES (WORK:LEARNING:RESEARCH)**

A. Creation of a public calendar





- B. Automating registry analysis
- C. Clinical trial design tasks (sample size estimation / randomisation) creation of online apps
- D. Software development environment/methodology (gitea)
- E. Creation of an analysis repository

#### 5. DEVELOPMENT AND INTRODUCTION OF **GAMIFICATION STRATEGY**

(Alex Schulze Wenning)

- A. Gamification https://youtu.be/gfFgga9XY7k
- B. Smiley face/thumbs up after good presentation
- C. Quiz for the students (Nolej (500/one) based on videos AI)
- D. 30 seconds videos = quiz (campaign PRIZE: conference reg)
- E. Test questions
- F. LEVEL UP!
- G. Colour code on the phone to keep it green



#### **6. DESIGNING ONLINE TRAINING MODULES**

(1 September)

A. Running an online education development group (continuous)

- i. Involvement of external partners
- ii. Preparing changes to internal materials
- iii. Moodle development
- iv. Moodle email system (less email) desensitization
- v. Develop transparency for SME-SMS system
- vi. Creation of a feedback system

#### B. Online automation group (continuous)

- i. FAQs should assess processes that occur regularly and can be transferred to the "computer"
- ii. These processes should be automated



(30 August 2023)

- A. For SMS, SMA and SME
- B. For SML and SMP
- C. For statisticians







Let's aim for quality and development!



# STRATEGIC

2024/2025

